

Acrodex Achieves Gold Certification from Cisco in Canada

(Edmonton, Alberta) – January 12, 2011 – Acrodex announced today it has achieved Gold Certification from Cisco®. To earn Gold Certification, Acrodex had to meet rigorous standards for networking competency, service, support and customer satisfaction set forth by Cisco.

“This certification is a key differentiator for Acrodex,” said Acrodex president Yasmin Jivraj. “It provides Acrodex with an increased level of support from Cisco, such as access to leading-edge products and services, as well as tools, training and technical support. In turn, Acrodex is able to provide our Cisco customers with a superior level of service.”

“We are committed to providing the tools, training and programs that help drive partner growth, differentiation and profitability,” said Donna Wittmann, VP, Channels, Cisco Canada. “With specializations in Unified Communications, Routing and Switching, Security, and Wireless LAN, Acrodex has made an investment in developing the capability to deliver the integrated and customized technology solutions today’s customers demand.”

The Cisco Resale Channel Program provides a framework for partners to build the sales, technical and Cisco Lifecycle Services skills required to deliver Cisco solutions to end customers. Through the program’s specializations and certifications, Cisco recognizes a partner’s expertise in deploying solutions based on Cisco advanced technologies and services. Using a third-party audit process, the program validates a partner’s technology skills, business practices, customer satisfaction, presales and postsales support capabilities, and other critical factors that customers consider when choosing a partner.

As a Cisco Gold Certified Partner Acrodex has met the requirements for attaining the broadest range of expertise across multiple technologies, achieving the four following Cisco advanced specializations: Unified Communications, Routing and Switching, Security, and Wireless LAN. In addition, Acrodex has integrated Cisco Lifecycle Services into their offerings and is required to maintain high levels of customer satisfaction. Cisco Gold Certification provides Acrodex access to comprehensive sales, technical, and lifecycle services training and support available from Cisco.

Achieving Gold Certification is a milestone for Acrodex and its capacity to deliver Cisco solutions. By investing in and receiving Cisco specializations and Gold Certification, Acrodex can bring added value to existing and new clients, including providing integrated Unified Communications and VoIP solutions, managed services, Cisco consulting and professional services.

About Acrodex

For over 25 years, Acrodex has been a leading provider of strategic IT services for Canadian business. Today, the company is one of Canada’s largest IT solution providers, and provides a full suite of IT services including: IT Architecture and Design, hardware provisioning, software licensing, network & server infrastructure, managed infrastructure support, application development and project management.

Acrodex customers include leading enterprise and medium sized organizations across the country, in such industry segments as the public sector, energy, healthcare, education, and oil and gas. The Acrodex team is comprised of over 600 dedicated IT professionals located in Edmonton, Calgary, Fort McMurray, Toronto, Winnipeg, Regina and Vancouver.

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