

Acrodex recertified as Cisco Gold partner

For Release January 14, 2012

Edmonton, Alberta – Acrodex is pleased to announce it has attained its recertification as a Cisco Gold Certified Partner in Canada. This follows an audit process which determined that Acrodex has again met all the requirements for maintain Cisco Gold Certification in areas including personnel, support and specialization.

To maintain Gold certification, Acrodex must continue to meet rigorous standards for networking competency, service, support and customer satisfaction set forth by Cisco.

Using a third-party audit process, the program validates a partner's technology skills, business practices, customer satisfaction, presales and postsales support capabilities, and other critical factors that customers consider when choosing a partner.

“Acrodex is proud to maintain its Gold certification with Cisco Canada as evidence of our continuing commitment to Cisco and our dedication to providing our customers excellent service,” said Acrodex President Yasmin Jivraj.

As a Cisco Gold Certified Partner, Acrodex has met the requirements for attaining the broadest range of expertise across multiple technologies by achieving Cisco advanced specializations in unified communications, routing and switching, security, and wireless LAN. In addition, Acrodex has integrated Cisco Lifecycle Services into its offerings and is required to maintain high levels of customer satisfaction. Cisco Gold Certification provides Acrodex with access to comprehensive sales, technical, and lifecycle services training and support available from Cisco.

Gold certification provides Acrodex with an increased level of support from Cisco, such as access to leading-edge products and services, as well as tools, training and technical support. In turn, Acrodex is able to provide our Cisco customers with a superior level of service.

Some of Acrodex's strengths identified in the audit were: best-in-class risk management practices, a well-defined hiring process and internal training process, successfully leveraging our ISO processes for the Gold certification requirements, and presenting good examples of implementation.

About Acrodex

For more than 25 years, Acrodex has been a leading provider of strategic IT services for Canadian business. Today, the company is one of Canada's largest

IT solution providers, and provides a full suite of IT services including: IT Architecture and Design, hardware provisioning, software licensing, network & server infrastructure, managed infrastructure support, application development and project management.

Acrodex customers include leading enterprise and medium sized organizations across the country, in such industry segments as the public sector, energy, healthcare, education, and oil and gas. The Acrodex team is comprised of over 600 dedicated IT professionals located in Edmonton, Calgary, Fort McMurray, Toronto, Winnipeg, Regina and Vancouver.

For further information contact:

Victoria Carnaghan

(780) 426-4444 ext 569

victoria.carnaghan@acrodex.com

acrodex